Michelle Karlen 2813 P Street Apt. 7 Sacramento CA 95816

Sep 4th 2018

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

I live in Sacramento and SONIC for my internet and phone is indeed awesome. Their prices are fair, reasonable, and stable. Customer support is accessible with no unreasonable delays and handled by competent real human beings. They take customer challenges seriously and do a great job in resolving them. I can't say the same about the other major providers.

The marketplace definitely needs this type of competition, do not throttle it.

Michelle Karlen